



Our Utility Billing System offers an efficient billing process with easy inquiry into current customer data.

Utility Billing System

Product Definition

Utility Billing System with Electronic Meter Reading Interface automatically prepares utility bills from consumption readings.

ACS' Solution

ACS provides a comprehensive suite of public works and utility systems for state, county, and city government. ACS Utility Billing System expedites the billing process from the reading of meters to the mailing of utility bills. Meter readings are automatically entered into the system to provide the following benefits:

- ◆ *Accelerated input and better data reliability through the elimination of manual data entry*
- ◆ *Improved cash flow with expedited billing function*
- ◆ *Refined revenue planning and forecasting from easy access to historical consumption data*
- ◆ *Easily accessible customer information*
- ◆ *Increased customer satisfaction through better response time*

Benefits of ACS

ACS is one of the largest providers of government software in the nation with nearly 200 office locations nationwide. We have been in the business of helping government help people for nearly 30 years. ACS has an in-depth understanding of the government arena and the requirements that must be fulfilled for public servants to faithfully meet the demands of their professions. We have delivered automated utility billing systems to many government clients. Our Utility Billing System provides fast and efficient billing for improved customer service.

Important Features

- ◆ *Water, waste water, refuse, gas, and electric billing*
- ◆ *Bar-coded account numbers for fast payment processing*
- ◆ *User-defined rate classifications and multiple meter billing*
- ◆ *Compatible with most standard handheld meter readers*
- ◆ *Postal certification for reduced mailing costs*
- ◆ *Automated route generation for meter staff*

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Product Functions and Specifications

Payment Collection	Automated payment processing and collection • ACH or lockbox processing • Automated proration of partial collection	Inquiry Capabilities	By customer name • By service address • By account number • By parcel number • By meter serial number • Unlimited transaction history
Customer Service	Tracks comments and notes on a particular customer's account • Service orders • Scheduling	Printing Functions	Mailing labels • Past due notices • Shut off notices • Meter book pages • Choice of bill formats: postcard, invoice style, fold-and-seal
Billing	Bar coded account number on bills • Penalties calculation • Sewage charges can be billed on the basis on winter water consumption • Utility bills • Final Billed Accounts • Automated payment list	Consumption History	24 billing periods of consumption history • Full audit trail of read type and dates
		Registers	Billing register • Final billing register • Adjustment distribution register • Penalty register • Possible errors list
Accounts Receivable	Aged account receivable • Accounts receivable balance • All open balance • Non-zero balance accounts • Past due • Amount due edit list	Meters	Meter change-outs • Meter listing by zone / book / serial number / manufacturer code / date Installed / date purchased / service Date • Active and inactive meters list
Reports	Utility rates list • Zone calculation report • User high consumption • Consumption history report • Average consumption report • Revenue forecast • Disconnection notices • Adjustment report year end calculation report • Adjusted history edit report • Deposit interest notices • Refuse or flat charge • User flat charge report • Customer listing with meter detail • Owner listings • Estimated readings • Deposit transaction list • Depositing entry list • Deposit listing by account number/customer name/no deposit customers • Tax exempt amount list		

Services Available

- ◆ Customization
- ◆ On-site installation and training
- ◆ Maintenance program
- ◆ Toll-free telephone and modem support
- ◆ Bar coding and point-of-sale equipment

Technical Facts

- ◆ Platforms/OS: IBM AS/400
- ◆ Electronic Reading Devices Compatibility: Sensus, Schlumberger, Badger, Radix, Itron, Neptune, NiGas, Logican
- ◆ PC Connectivity



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